



# Optimize Member Health with Prime Dx

## Our Premier Medical Management Solution

### Empower Your Healthcare Strategy

As a leading force in the healthcare industry, Boon-Chapman's medical management solution Prime Dx specializes in significantly reducing healthcare costs while improving member health outcomes. This dedicated approach ensures every aspect of member care is optimized for quality and cost-efficiency.

Care Navigation saved our clients **\$685 PEPLY** in 2023.

## Key Services



### Care Navigation:

Customized member steerage to quality Providers and Surgical and Imaging Centers to improve outcomes, lower cost, and foster greater customer satisfaction.



### Disease Management:

Tailored programs for managing chronic conditions including asthma, heart disease, congestive heart failure, diabetes, high cholesterol and high blood pressure, aimed at improving health and reducing costs.



### Utilization Review:

Extensive evaluation of inpatient or outpatient medical services to ensure medical necessity so members receive quality care delivered in a cost effective manner.



### Case Management:

Expert, personalized care coordination for complex medical cases, ensuring members receive the best treatment at the lowest cost.

# Why Choose Prime Dx?



## Member Guidance

Often referred to as the Swiss Army Knife of medical management, our Case Management team of registered nurses use a multi-prong approach in navigating patients, both directly and indirectly, through the complexities of the healthcare system to ultimately improve outcomes and reduce costs. Recently, when one of our members was feeling poorly, he was admitted to the hospital and diagnosed with a rare blood disease. After being referred to his Care Management Nurse, he was reassured and told not to worry about a thing. **“Through every step of my miserable 16-week hospital stay, my Case Management Nurse was my shining light, from her knowledge of our insurance plan, to staying on top of the hospital billing. She could not have treated me better if she was my family member.”** – Craig, 2024 Case Management Client

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## Member Engagement

Our Care Navigation team educates members to assist them in making informed choices about their healthcare. From our first interaction to completion of services, Care Navigation nurses and staff coordinate all aspects of care, including medical records transfer and referrals, and when necessary, all travel arrangements. Members enjoy personalized concierge services, and most pay no out of pocket expenses for access to quality Preferred Providers and Facilities.

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## Member Impact:

Education and personalization of care is paramount to improving outcomes and quality of life. Our Disease Management (DM) team works one-on-one with members by creating customized care plans, providing them with condition-specific wellness resources to engage them in managing condition(s) and reducing symptoms, and helping them navigate the healthcare system through collaboration with Providers. Proving that positive life changes can start at an early age, a 13-year old dependent diagnosed with prediabetes and hyperlipidemia enrolled in the DM program in 2024, and has lost 13 pounds in two months by changing his food choices and incorporating exercise into his daily routine.

## Act Now for a Healthier Tomorrow

Partner with Prime Dx and transform your healthcare management strategy today.

[www.boonchapman.com/prime-dx](http://www.boonchapman.com/prime-dx) | Phone: 800-252-9653 | Email: [sales@boonchapman.com](mailto:sales@boonchapman.com)