

Innovating Third Party Administration Since 1961

A Legacy of Innovation and Exceptional Service

Since inception, Boon-Chapman has been powered by a team of the best and brightest professionals who are differentiated by unparalleled work ethic and impeccable moral standards.

Our founders envisioned a better way to deliver employee benefits to all employers. As a leader in the TPA industry for over six decades, Boon-Chapman has continued to raise the bar in self-funding excellence. We are dedicated to empowering health plans, delivering robust benefits, and enhancing the member experience.

Independent and Flexible

Boon-Chapman continues to remain independent from the influence and ownership of carriers or hospital systems, giving us the ability to operate in each client's best interests. Our clients can choose programs within the Boon-Chapman umbrella, such as combining network options with risk mitigation strategies, or optionally integrate with other best-in-class solutions for a tailored and impactful benefit offering.



Client Testimonial

"I've worked with several Third Party Administrators and Boon-Chapman is by far the best of the bunch. Their commitment to providing the best service to their customers is unrivaled. From their impressive claim turnaround time to the personalized customer service they provide, we could not be more pleased."

Boon-Chapman Client

Proven Longevity in Client Relationships

For over six decades, Boon-Chapman has not only adapted to industry changes but has consistently led the way in innovative and flexible solutions for our clients. Our commitment to staying ahead of the curve ensures that employer groups and brokers have a TPA partner who not only keeps up with the times but sets the standard.

With an average client relationship of over 6 years, we pride ourselves on our ability to adapt and grow with our clients' needs, delivering exceptional service and industry-forward solutions.

Immediate Benefits, Forward-Thinking Solutions



Health Plan Administration

- PPO & RBP
- Direct Primary Care
- Virtual Primary Care
- Medical Dental & Vision
- Eligibility Admin
- FSA/HSA/HRA
- COBRA & Retiree Billing
- Hospital Bill Review
- Dialysis Carve Out
- Claim Editing
- Subrogation



Member Experience

- Member Advocacy
- Easy Navigation & Support
- Proactive, Dedicated Account Management Team
- Surprise Bill Support
- Transparent Communication
- Telemedicine
- Price Shopping Tool



Care Management

- Utilization Review
- Case Management
- Care Navigation
- Disease Management
- Wellness
- Specialty Pharmacy



Technology

- Online Portal for Members, Employers, Brokers, Providers
- Enrollment Platform
- Data Analytics
- PBM Integration
- Partner Integration Expertise



And More!

- STD Administration
- Ancillary Products
- Direct Contracting
- White Label Services
- Compliance Services
- Out-of-Network Negotiations

Our Bottom Line:

Founded on integrity and driven by innovation, our mission is to create meaningful solutions to support the evolving landscape of healthcare administration. By empowering our exceptional team, we deliver outstanding service and compassionate care to our members, ensuring their health and well-being are always our top priority.



Extensive Network Solutions:
Aetna, Cigna, First Health,
Multiplan, Regional Networks



Unmatched Flexibility:
Best-in-class services
and custom solutions



<10 Days
Rapid Claims
Processing



99%+
High Claim
Accuracy



22 Seconds
Fast Customer
Service Response

Innovate Your Plan Administration

Contact us today to explore how our expertise can enhance your health plan administration with cutting-edge solutions and exceptional service.

Phone: 800-252-9653 | Email: sales@boonchapman.com

