

BRANDY MAXWELL

Director of Medical Management



Brandy Maxwell is a registered nurse and seasoned healthcare leader who has served at Boon-Chapman for over a decade. As Director of Medical Management, she oversees the development and execution of strategies aimed at improving health outcomes and enhancing the member experience.

Drawing on her clinical background, Brandy brings a compassionate, patient-centered approach to medical management. She works closely with both clinical and administrative teams to ensure Boon-Chapman's systems are efficient, compliant, and grounded in the highest standards of care.

Brandy is passionate about transforming the member's healthcare experience into one that is more supportive and empowering. By leveraging her clinical expertise, she develops innovative, results-driven solutions that consistently exceed expectations.

In her leadership role, she spearheads complex initiatives, drives innovation, and fosters a culture of excellence. With integrity and empathy at the core of her leadership style, Brandy is deeply committed to ensuring every member receives the care and service they deserve.

For Brandy, meaningful progress in medical management comes from continuous innovation, collaboration, and a clear focus on the future. Her mission is simple yet powerful: to redefine what's possible and deliver lasting, positive change for Boon-Chapman members.